

E-Bulletin from

National Association for Patient Participation Issue Number 139 April 2019

1. Latest N.A.P.P. News.

- a. N.A.P.P. Annual Conference "Celebrating General Practice, Quality for Patients" 15th June 2019, Cheltenham Chase Hotel, near both Cheltenham and Gloucester. Patients and practice staff in member PPGs receive a 25% discount on fees. Don't miss the April 20th deadline for the £60 Early Bird rate for even better value! Reserve your places as soon as possible. Further details and the Eventbrite online registration form which can be accessed from our website here.
- b. Corkill Award 2019: Closing date for applications is 30th April 2019. Download the <u>application form</u> and tell us about your innovative ideas, successful activities, anything which has made a difference to patients and/or the practice, especially if this is something which could be replicated elsewhere.
- c. PPG Awareness Week: 10th 15th June is now in its eighth year and continues to grow. It's an opportunity to recruit new members, to showcase what your PPG does and to celebrate. The Resource Pack by following the <u>link</u> on the home page of our website. Many CCGs also provide resources locally. Working jointly with other PPGs can also help to publicise what PPGs are, what they do and how they influence local services.
- d. N.A.P.P.'s Group of 100: This group of approximately 100 PPG representatives who have committed to filling in a short electronic questionnaire quickly (usually between 5 and 10 days) to targeted questions, usually electronically. This successful N.A.P.P. initiative has enabled a number of organisations such as the General Medical Council obtain the views of patients. The most recent survey took place in March. Anyone interested can find details and the Membership Agreement and application form here on the N.A.P.P. website. Applications should be sent to admin@napp.org.uk

2. Be inspired by a PPG which really makes a difference!

<u>Listen to Gemma Jackson</u>, Chair of the Thornton PPG, being interviewed on Radio Lancashire on 12th April. The recording starts 51:35mins for six minutes, then you can fast forward to 1.05.45 to hear the second part of the conversation, which includes the senior partner at the practice. The Thornton practice is in a deprived area. The PPG has won a number of local awards and was runner –up in last year/s Corkill award, see Gemma talking at <u>last year's conference</u> about a different project involving children. For this video link, your will need your PPG member login, and scroll 12 minutes into the film. This **PPG really makes a difference** to the patients and the practice.

3. Medicine side effects - Yellow Card reporting

People are often surprised to discover that all medicines have side effects and that certain foods can compromise, reverse or amplify the effects of different medications. <u>Sense about Science</u> and the Medical Research Council <u>Centre for Drug Safety Science</u>, have jointly launched a new video: "10½ things you may not know about side effects."

We can all also all help make medicine safer by reporting any side effects we experience, using the <u>Yellow Card Scheme</u>, a platform set up to help collect and evaluate reports of Adverse Drug Reactions, where you can report Adverse Drug Reactions you have experienced, or report on behalf of someone else. These are then submitted to the Medicines and Healthcare Regulatory Agency (MHRA) for review.

4. Primary care networks - frequently asked questions

NHS England has published a set of frequently asked questions about primary care networks. The questions were collated via a series of engagement sessions https://www.england.nhs.uk/wp-content/uploads/2019/04/pcn-faqs-000429.pdf

5. NHS England launches monthly podcast on primary care networks.

The first of these can be found here

6. Getting hospital discharge right

Research published by the Red Cross explores patients' unplanned stays in hospital and what they face when they return home. It considers patients' experiences of being discharged from hospital; hospital systems and health care professionals' experiences and perceptions of the discharge process; and what it was like for people returning home from hospital feeling more or less prepared. More...

7. Care Quality Commission

The <u>local authority area data profiles</u> bring together data to show how different services work together, providing a picture of the health and social care system in each local authority area. The profiles are listed alphabetically, so the information is easily accessible and may be compared with other neighbouring areas

8. Care for people with heart and lung conditions

The NHS Long Term Plan wants to improve cardiovascular care for people around the country. Healthwatch is asking for the <u>views</u> of patients about what would make care for people with heart and lung conditions **where you live** better. Scroll down to find the survey

9. NICE encourages the use of greener asthma inhalers

People with asthma will be helped to choose the inhaler that is best for them, and best for the environment, by a new patient decision aid from National Institute for Health and Care Excellence.

10.N.A.P.P. website: Don't miss out on this useful member benefit!

Our website Member pages contain **key resources available only to affiliated PPGs.** For login details, **visit the website, click on Members and use screen instructions.** We recommend each PPG to have a generic group email address as the username for the login.

11.Reminder: Please email this bulletin to fellow members promptly. All previous bulletins can be found at http://www.napp.org.uk/ebulletins.html

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Trustee,

April 2019