



# E-Bulletin from National Association for Patient Participation Issue Number 140      May 2019

## 1. Latest N.A.P.P. News.

**a. N.A.P.P. Annual General Meeting and Conference “Celebrating General Practice, Quality for Patients” 15<sup>th</sup> June 2019**, Cheltenham Chase Hotel, near both Cheltenham and Gloucester. Patients and practice staff in member PPGs receive a 25% discount on fees. **There are still places available! Don't miss this opportunity to**

- network with PPG members from across England and Wales
- share ideas and learn for other PPGs
- have your say on the Soapbox!

Delegates at our previous conferences describe them as “**inspiring, stimulating, informative, constructive, revealing and well planned and organised**” Further details and the Eventbrite online registration form which can be accessed from our website [here](#). *If you have difficulty in using the online reservation process or want to check on availability, please contact us asap directly at [admin@napp.org.uk](mailto:admin@napp.org.uk)*

**b. PPG Awareness Week: 10<sup>th</sup> - 15<sup>th</sup> June**, now in its eighth year, continues to grow. It's an opportunity to showcase what your PPG does, celebrate its achievements and recruit new members. Download the Resource Pack [here](#) Your CCG may also provide local resources locally. Working jointly with other PPGs can also help to publicise what PPGs are, what they do and how they influence local services.

**c. N.A.P.P.'s Charitable Status:** N.A.P.P. has been registered with the Charity Commission since 1985, as an Unincorporated Charitable Association, a structure which has been deemed adequate for our needs and our charitable objectives. However, it has a number of disadvantages which limit our activities, particularly as we evolve new ways of working and funding. The Trustees now propose to register as a Charitable Incorporated Organisation (CIO). Further details will be sent to member PPGs before our AGM on 15<sup>th</sup> June, when the proposal will be put to the membership.

## 2. Getting feedback from patients: General Medical Council consultation

In a consultation launched by the General Medical Council (GMC), doctors are being asked for their views on how they should collect and reflect on feedback from their patients. [Feedback](#) from patients, as well as from colleagues, is part of the supporting information doctors need for revalidation, but independent reviews have shown that the processes for collecting this feedback need to be improved. The consultation document suggests that the feedback process should be accessible to as wide a range of patients as possible, and that doctors should rely less on structured questionnaires.

## 3. The NHS Explained: How the Health System in England Really Works

Have you ever wondered how many people it takes to keep a nation healthy? Or how much money it costs to run the NHS? Or why hospital waiting times are always in the headlines? A four-week online course, part of the Kings Fund's FutureLearn, is free and should help to unravel some of the mystery. It involves the use of videos, audio clips and articles, covering

- how the NHS in England is structured,
- how different services work together to deliver health care in the NHS,
- how funding flows through the system, how well the NHS is doing,
- how performance is measured in the NHS, and
- future challenges facing the NHS and how the system is changing in response to this

The Kings Fund is an independent charity working to improve health and care in England

#### 4. Scarlet Fever Symptoms – parents alerted to look for symptoms

Scarlet fever is a seasonal bacterial illness that is common at this time of year, mainly affects children, and is easily treated with antibiotics. The latest [report](#) by Public Health England (PHE) on seasonal levels of Group A streptococcal infection shows that 9,887 cases of scarlet fever have been reported since mid-September 2018, compared to an average of 14,128 for the same period over the past five years.

#### 5. Getting the basics right: Royal College of GPs publish a “tech manifesto”

The Royal College of General Practitioners (RCGP) says a technology-driven revolution in patient care will only happen when the NHS has a comprehensive, joined-up IT system. The college’s “[tech manifesto](#)” recognises the exciting potential of genomics, AI, digital medicine and robotics to revolutionise patient care and improve patient safety, but says that widespread improvement will only be possible once robust, secure IT systems are in place for all GP practices and all areas of the NHS have access to fast interconnected computer networks.

#### 6. Integrated care will fail if we lose sight of the patient

Professor Colin-Thomé, a former National clinical director for primary care, is an enthusiastic advocate for primary care networks (PCNs), but has recently warned that other good policy ideas have come and gone without achieving their aims. He warns that a technocratic approach to integrated care will miss the point: “For me, the only purpose of integrated care should be to benefit the individual patient or service user,” he says [More ...](#)

#### 7. Significant falls in the number of GPs in England

A report from the Nuffield Trusts shows the biggest sustained fall in GP numbers since the 1960s. The report identifies the gaps in provision. For the overall number of GPs to have kept pace with the number of people in the UK since 2014, 3,400 more GPs would have been needed. [More....](#)

#### 8. Support for older men

Age UK has published guidance on how to provide support to men aged 65 and older experiencing loneliness and isolation. Based on a two-year study of men from different social backgrounds, the [guidance](#) is aimed at organisers of groups and other interventions aimed at this demographic.

#### 9. General Practice Awards 2019

Nominations are now open for the General Practice Awards 2019, which honour the contribution of primary care professionals in general practice. You can nominate either an individual or the practice for one of almost 20 categories in this year’s General Practice Awards. Download the nomination forms [here](#). **Deadline is 31<sup>st</sup> May 2019**

#### 10.N.A.P.P. website: Don’t miss out on this useful member benefit!

Our website Member pages contain **key resources available only to affiliated PPGs**. For login details, **visit the website, click on Members and use screen instructions**. We recommend each PPG to have a generic group email address as the username for the login.

**11.Reminder:** *Please email this bulletin to fellow members promptly. All previous bulletins can be found at <http://www.napp.org.uk/ebulletins.html>*

Edith Todd,

Trustee,

May 2019