



## **The Tutbury Practice Patient Forum**

<http://www.thetppf.org/>

### ***To the Patients of the Tutbury Practice***

**It has come to the attention of the Patient Forum that there have been instances of racist comments and verbal abuse from patients of the Tutbury Practice.**

**This has been directed towards the reception staff either whilst on the telephone or face to face when visiting the surgery. In the past these staff have also been approached outside of the working environment.**

**The Patient Forum wish it to be known that this type of behaviour cannot be tolerated.**

**The Patient Forum fully endorses any action that the Practice undertakes to patients who are responsible.**

***The Tutbury Practice Patient Forum  
May 2024***